

ELI REVELLE YANO WILSON

Department of Sociology & Criminology
The University of New Mexico
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ACADEMIC APPOINTMENTS

Associate Professor. 2024-present. Department of Sociology & Criminology, The University of New Mexico.

Associate Professor (secondary appointment). 2024-present. Organizations, Information & Learning Sciences, The University of New Mexico.

Visiting Research Scholar. 2025-2026. Institute for Research on Labor and Employment, University of California, Los Angeles.

Assistant Professor. 2018-2024. Department of Sociology & Criminology, University of New Mexico.

Visiting Research Scholar. 2017-2018. Institute for Research on Labor and Employment, University of California, Los Angeles.

Instructor. 2018. Department of Sociology, California State University, Long Beach.

Lecturer. 2017. Department of Sociology, University of California, Los Angeles.

EDUCATION

Ph.D., Sociology. 2017. University of California, Los Angeles. 2017.

M.A., Sociology. 2013. University of California, Los Angeles. 2013.

B.A., Sociology (High Honors) and Psychology. 2009. Wesleyan University, Connecticut.

RESEARCH INTERESTS

Work and Occupations, Culture, Social Inequality, Race and Ethnicity, Organizations, Qualitative Methods, Ethnography.

PUBLICATIONS

Books

Wilson, Eli R. 2024. *Handcrafted Careers: Working the Artisan Economy of Craft Beer*. Berkeley: University of California Press.

- reviewed in *American Journal of Sociology*, *Social Forces*, *Cultural Sociology*, *Food Anthropology*, *Choice* ("recommended").

- Wilson, Eli R. and Asa B. Stone. 2022. *Beer and Society: How We Make Beer and Beer Makes Us*. Lanham, MD: Rowman & Littlefield (Lexington Press imprint).
 - reviewed by *Choice* ("highly recommended")
- Wilson, Eli R. 2020. *Front of the House, Back of the House: Race and Inequality in the Lives of Restaurant Workers*. New York: New York University Press.
 - Honorable Mention, Komarovsky Book Award, Eastern Sociological Association.
 - Outstanding Academic Title, *Choice Magazine*, 2021.
 - Selected as the "Common Book" of the year (2021-2022), Department of Sociology, Furman University
 - reviewed in *Social Forces*, *Contemporary Sociology*, *Sociological Inquiry*, *International Journal of Comparative Sociology*, *Food Culture & Society*.

Refereed Journal Articles

- Schoenbachler, Adam and Eli R. Wilson. 2026. "Balancing Acts: Composite Careers in Nashville's Music and Service Industries." *Work and Occupations*: 1-32. DOI: 10.1177/07308884261433194.
- Wilson, Eli R. and Ellen T. Meiser. 2026. "'What's Authentic to Me, Doesn't Mean It's Authentic to You': Relational Authenticity Work in the American Culinary Field." *Cultural Sociology*: 1-24. DOI: 10.1177/17499755251414936.
- Wilson, Eli R. 2025. "Handcrafted Careers: How Workers Navigate Racialized Career Pathways in the Craft Beer Industry." *Social Problems* 72(2): 375-390.
- Delgaty, Aaron and Eli R. Wilson (equal authorship). 2024. "The Hidden Strains of 'Cool' Jobs." *Sociology* 58(2): 351-368.
- Meiser, Ellen T. and Eli R. Wilson. 2024. "Avoiding, Resisting, Enduring: Responses to Workplace Violence in Professional Kitchens." *Work, Employment and Society* 38(4): 930-951.
- Wilson, Eli R. 2023. "Panethnic Boundaries and the Making of White-Collar Minority Identity in Hawai'i." *Journal of Ethnic and Migration Studies* 49(11): 2877-2895.
- Wilson, Eli R. 2022. "Privileging Passion: How the Cultural Logic of Work Perpetuates Social Inequality in the Craft Beer Industry." *Socius* 8: 1-12. DOI: 10.1177/23780231221121064.
- Wilson Eli R. 2022. "'It Could Never Be About Just Beer': Race, Gender, and Marked Professional Identity in Craft Beer." *Journal of Professions and Organization* 9(2): 232-245.
- Wilson, Eli R. and David Schieber. 2022. "Sticking to it or Opting Out: Managing Contested Work Identities in Nonstandard Work." *Qualitative Sociology* 45(2): 219-239.
- Wilson, Eli R. 2020. "White-Collar Local: Examining Group Boundary Making and Social Hierarchies in a Honolulu Government Workplace." *Social Process in Hawai'i* 46: 200-2018.

- Wilson, Eli R. 2019. "Managing Portfolio Lives: Flexibility and Privilege Amongst Upscale Restaurant Workers in Los Angeles" *Qualitative Sociology* 42(3): 321-336.
- Wilson, Eli R. 2019. "Tip Work: Examining the Relational Dynamics of Tipping Beyond the Service Counter." *Symbolic Interaction* 42(4): 669-690.
- Wilson, Eli R. 2018. "Bridging the Service Divide: Dual Labor Niches and Embedded Opportunities in Restaurant Work." *RSF: Russell Sage Foundation Journal of the Social Sciences* 4(1):115-127.
- Wilson, Eli R. 2017. "Stuck Behind Kitchen Doors? Assessing the Work Prospects of Second-Generation Latino Workers in a Los Angeles Restaurant." *Ethnic and Racial Studies* 41(2): 210-228.
- Wilson, Eli R. 2016. "Matching Up: Producing Proximal Service in a Los Angeles Restaurant." *Research in the Sociology of Work* 29: 99-124.

Chapters in Edited Volumes

- Wilson, Eli R. 2025. "Race Matters at Work: Contemporary Workplace Dynamics of Racial and Ethnic Inequality." Pp 153-166 in *Handbook of the Sociology of Work*, edited by C. Rees, O. Bozkurt, S. Limoncelli, and J. Preminger. Elgar Publishing.
- Wilson, Eli R. and Ellen T. Meiser. 2025. "Restaurants." *Oxford Bibliographies in Food Studies*. DOI: 10.1093/OBO/9780197764381-001.
- Wilson, Eli R. 2021. "Talking Equity, Taking Action: A Conversation with Jess Griego of Bosque Brewing." Pp. 117-118 in *Researching Craft Beer: Understanding Production, Community, and Culture in an Evolving Sector*, edited by D. Clarke, V. Ellis, H. Patrick, and D. Weir. Emerald Publishing.
- Wilson, Eli R. and Davyd Setter. 2020. "Working Through Tips: Issues and Implications of Tipping Beyond the Service Counter." Pp. 259-275 in *Population Change and Public Policy*, edited by B. Jivetti and M.N. Hoque. Springer. https://doi.org/10.1007/978-3-030-57069-9_13.

Book Reviews

- Wilson, Eli R. 2026. Review of *The Psychology of Tipping: Scientific Insights for Service Customers, Workers, and Managers* by Lynn, M. Work and Occupations. DOI: 10.1007/978-3-032-09533-6
- Wilson, Eli R. 2024. Review of *Beer Places: The Microgeographies of Craft Beer*. Edited by Daina Cheyenne Harvey, Ellis Jones, and Nathaniel G. Chapman. *Contemporary Sociology* 53(4): 345-346.
- Wilson, Eli R. 2020. Review of *Stagnant Dreamers: How the Inner City Shapes the Integration of Second-Generation Latinos* by María G. Rendón. *International Migration Review* 55(4): 1272-1273.

Wilson, Eli R. 2020. Review of *Kids at Work: Latinx Families Selling Food on the Streets of Los Angeles*, by Emir Estrada. *American Journal of Sociology* 126(2): 475-476.

Wilson, Eli R. 2019. Review of *Industrial Sexuality: Gender, Urbanization, and Social Transformation in Egypt* by Hanan Hammad. *Gender & Society* 33(6): 987-989.

Wilson, Eli R. 2017. Review of *Hard Work is Not Enough: Gender and Racial Inequality in an Urban Workspace* by Katrinell Davis. *Gender & Society* 31(6): 862-864.

Manuscripts in Progress

Heyadati, Amir, Wilson, Eli R., and Hites, Lacey. "Academic Inequality at Work." Revise and Resubmit, *Human Resource Development Review*.

Bozkurt, Odul and Eli R. Wilson (equal authorship). "Craft for the Commoners? Craft Jobs for the Rank and File."

Chapman, Nathaniel, Wilson, Eli R., Lellock, J. Slade. "Beer Geeks: Consumer Identity and the Presentation of Self in Craft Beer."

Public Sociology Essays

Meiser, Ellen T. and Eli R. Wilson. "How did abuse get baked into the restaurant industry?" *The Conversation*. May 11, 2023. (theconversation.com).

Delgaty, Aaron and Eli R. Wilson (equal authorship). "Craft brewing's hiring crisis, and the challenges of a 'passion-driven' career." *Fast Company*. April 22, 2022. (<https://www.fastcompany.com/90743969/craft-brewings-hiring-crisis-and-the-challenges-of-a-passion-driven-career>).

Wilson, Eli R. and David Schieber. "Sticking to the Job or Opting for Alternatives?" *Work in Progress: Sociology on the economy, work, and inequality*. March 10, 2022. (<http://www.wipsociology.org/2022/03/10/sticking-to-the-job-or-opting-for-alternatives/>).

Wilson, Eli R. "Cooking from a New Menu: Addressing Equity for Restaurant Workers." March 16, 2021. Equity Research Institute, University of Southern California. (<https://dornsife.usc.edu/eri/blog-addressing-equity-for-restaurant-workers/>)

Wilson, Eli R. "Can Restaurants Be Drivers of Opportunity—Not Inequality?" March 5, 2021. Zocalo Public Square. (<https://www.zocalopublicsquare.org/2021/03/08/restaurant-inequality-covid-19/ideas/essay/>)

Wilson, Eli R. "Taken Out and Carried Away: Precarious Restaurant Lives During the Pandemic." December 30, 2020. From the Square, NYU Press blog. (<https://www.fromthesquare.org/taken-out-and-carried-away-precarious-restaurant-lives-during-the-pandemic/>)

Wilson, Eli R., Nate Chapman, and J. Slade Lellock. "Geek Wave: Driving Scenes from the Fringe." September 24, 2020. Consume This! ASA Consumers & Consumption Section Blog.

(<https://asaconsumers.wordpress.com/2020/09/24/consume-this-geek-wave-driving-scenes-from-the-fringe/>)

Wilson, Eli R. "The Employment Armageddon Facing the U.S. Restaurant Industry." Eli R. Wilson. April 16, 2020. *Contexts*. (<https://contexts.org/blog/inequality-during-the-coronavirus-pandemic/#wilson>)

Wilson, Eli R. "Pandemic Inequalities: Assessing the Fallout in the Restaurant Industry." April 15, 2020. UCLA Institute for Research on Labor and Employment blog and LA Social Science Research blog. (<https://irle.ucla.edu/>).

INVITED ACADEMIC TALKS AND PANELS

"Cultivating Curiosity: Fostering Active Learning through Collaborative Research Using CUREs." Spring Teaching Conference. Panel with Laura de Lorenzo Barrios and Tammi Duncan-Teller. April 8, 2026.

"Handcrafted Careers and Divergent Work Futures: Lessons from the Craft Beer Industry." Department of Sociology, Texas State University. October 2, 2025.

"Handcrafted Careers: Examining Passion and Privilege among Craft Beer Workers." UNM Colloquium Series. October 25, 2024

"Handcrafted Careers: Examining Passion and Privilege in the Craft Beer Industry." ICOS, Ross School of Business, University of Michigan. October 4, 2024.

"Handcrafted Careers: How Artisanal Work and Social Inequality Come Together in the Craft Beer Industry." Lightning Lounge panel, UNM. April 10, 2024.

"Inequality on the Menu: How Restaurants Function as Engines of Social Inequality—And What to Do About It." Texas A&M Corpus Christi. April 5, 2023.

"It Could Never be Just About Beer: Race, Gender, and Marked Professionalism in the U.S. Craft Beer Industry." Academy of Management Annual Meeting, Seattle (presented virtually). August 5, 2022.

"Inequality on the Menu: How Restaurants Function as Engines of Social Inequality." Furman University. March 23, 2022.

"Front of the House, Back of the House." Institute for Research on Labor and Employment, UCLA. February 16, 2022.

"Meet the Author: *Front of the House, Back of the House*." Carleton College. October 25, 2021.

"Book Salon: Front of the House, Back of the House." UNM Sociology Fall Colloquium series. Discussants: Ranita Ray, Rich Wood, Taryn Brenner.

"Racializing Craft Work in the U.S. Beer Industry." (Invited panelist). ASA, Chicago. Race and Labor panel. August 8, 2021.

"Celebration of UCLA Migration Sociology." (Invited panelist). UCLA Center for the Study of International Migration. June 4, 2021.

"Front of the House, Back of the House: Race and Inequality in the Lives of Restaurant Workers." (Invited talk). Latin American and Iberian Institute. February 12, 2021.

"Front of the House, Back of the House." (Invited talk). Future of Work Speaker Series, University of Sussex, England. February 4, 2021.

"Craft Beer Beyond Bearded White Dudes." (Invited panelist). Southern Sociological Association. Cancelled due to Covid-19.

"Serving Across the Divide." (Invited talk). Fall Colloquium Series, Department of Sociology, University of Hawaii, Manoa. Honolulu, HI. November 16, 2019.

CONFERENCE PRESENTATIONS

"Relational Authenticity Work." (with Ellen Meiser). Panel on "producing authenticity." ASA annual conference, Chicago. August 11, 2025.

"Hidden Strains of Cool Jobs." Work and Labor roundtable. ASA annual conference, Los Angeles. August 7, 2022.

"Geek Consumption." (with Nathaniel Chapman and J. Slade Lellock). Southern Sociological Society annual conference. April 4, 2022.

"It Could Never be Just About Beer." SSSP, Chicago. "Critical Dialogue: Organizational Dynamics of Inequality." August 6, 2021.

"Enduring, Avoiding, Resisting: Responses to Workplace Violence in Commercial Kitchens." (with Ellen T. Meiser). American Sociological Association annual meeting, San Francisco. August 7, 2021.

"Handcrafted Careers: Racialized, Classed, and Gendered Career Pathways in the U.S. Craft Beer Industry." Accepted (meeting cancelled). Race, Class, and Gender section panel. American Sociological Association, San Francisco.

"Driven by Passion: Examining Career Narratives and Gendered Jobs in Craft Beer." Accepted (meeting cancelled). SSSP. San Francisco.

"White Collar Locals." Presented at the annual meeting for the American Studies Association, Honolulu, HI. November 19, 2019.

"White Collar Locals: Pan-Ethnic Identity and Boundary Making in Honolulu." Presented at SSSP, Labor Studies Panel, New York City. August 13, 2019.

"Sticking to it: Managing Occupational Stigma in the Gig Economy." Presented at the annual meeting for American Sociological Association, New York City. August 15, 2019.

- “Tip Work: Examining the Relational Dynamics of Tipping Beyond the Service Counter.” Panel Presentation for Population and Public Policy Conference. Albuquerque, New Mexico. Spring 2019.
- “Consuming Precarity: Linking Class, Consumption, and Tipped Labor.” Presented at The International Labour Process Conference, Buenos Aires, Argentina. Spring 2018.
- “Branding Labor Regimes: Examining Worker Inequalities and the Logic of Service in Upscale Restaurants.” Presented at The Society for the Study of Social Problems (SSSP) Annual Meeting, Montreal, Canada. August 12, 2017.
- “Stuck behind kitchen doors? Assessing the work prospects of latter-generation Latino workers in a Los Angeles Restaurant.” Presented at SSSP Annual Meeting, Seattle, WA. August 21, 2016.
- “Matching Up: Producing Proximal Service in a Los Angeles Restaurant.” Presented at American Sociological Association Annual Meeting, Chicago, IL. August 24, 2015.
- “Embracing Precarity: Play, Flexibility and Autonomy in a Los Angeles Restaurant.” Presented at Annual Chicago Ethnography Conference, Chicago, IL. March 14, 2015.
- “Embracing Precarity: Play, Flexibility and Autonomy in a Los Angeles Restaurant.” Presented at New School for Social Research Graduate Student Conference, New York, NY. April 4, 2015.

PUBLIC PRESENTATIONS

- “Handcrafted Careers: Passion and Privilege in the Craft Beer Industry.” Bow and Arrow Brewery, Albuquerque, NM. December 5, 2024.
- “Handcrafted Careers: Industry Panel Discussion with the Author.” River’s Edge Brewery, Milford, MI. October 5, 2024.
- “Book Talk: Handcrafted Careers by Eli Reville Yano Wilson.” Online event for *Craft Beer Professionals*. September 17, 2024.

AWARDS, HONORS, GRANTS

- Research Allocation Committee Grant, 2025. UNM. “The Labor of Lifestyle.” (\$4,836).
- Outstanding Teacher of the Year Award, 2024. College of Arts & Sciences, UNM.
- Book Subvention Grant. UNM. 2023. (\$3,000).
- Summer Research Fund Grant. UNM. 2022. “Craft Beer and Crafted Careers in Two Cities.” (\$5,000).
- New Teacher of the Year Award (nominee in 2020, nominee in 2021). UNM.
- Center for Teaching Excellence Fellow, 2019-2020. UNM.

Research Allocation Committee Grant, 2019. UNM. “Craft Beer and Crafted Careers in Two Cities.” (\$9,985)

Harry Braverman Paper Award for Best Student Paper, 2016. “Stuck Behind Kitchen Doors?” SSSP Labor Studies Division.

Dissertation Year Fellowship, 2016. UCLA (\$20,000)

Werner Scott Fellowship, 2016. UCLA (\$8,000)

Distinguished Teaching Award, 2015. Department of Sociology, UCLA.

Graduate Summer Research Mentorship, 2015. UCLA. (\$6,000)

Distinguished Teaching Award, 2014. Department of Sociology, UCLA.

Graduate Summer Research Mentorship, 2014. UCLA. (\$6,000)

Sociology Travel Grant, 2014. Department of Sociology, UCLA (\$500)

Distinguished Teaching Award, 2013. Department of Sociology, UCLA.

Eugene V. Cota-Robles Fellowship, 2011-2015. Department of Sociology, UCLA.

Herbert H. Hyman prize for Distinguished Sociological Thesis, 2019. Wesleyan University.

Davenport Research Grant for Social Science, 2008. Wesleyan University (\$3,000)

TEACHING EXPERIENCE

Instructor

University of New Mexico (2018-present)

Social Science Writing and Publishing (SOCI 530, graduate course)

Race and Ethnic Relations* (SOCI 520, graduate course)

Introduction to Sociology (SOCI 1110)

Future of Work & Inequality (SOCI 398)

Race and Inequality (SOCI 420)

Deep Dive in Sociology

California State University, Long Beach (2018)

Race, Class, and Gender

University of California, Los Angeles (2017-18)

Work and Inequality in the “New” Economy (Labor Studies)

Introduction to Sociology (Sociology)

Personality and Culture (Sociology)

Guest Lecturer

Craft Economies (University of New Mexico, 2025)

Introduction to Criminology (Hofstra University, 2021)
Beer & Society (CNM Brewing Program, 2019)
World of Beer (UNM Geography, 2019)
Labor & Work Studies (UCLA, 2017)
Introduction to Sociology (LA Valley College, 2016)

PROFESSIONAL SERVICE & EXPERIENCE

Service to the Discipline

Appointed committee member, Lewis Coser Award, 2025 (ASA Theory section).

Committee member, Richard Scott Best Article Award, 2025 (ASA OOW section).

Panel organizer, "Race and Inequality" panel. ASA, 2025.

Committee member, Graduate Student Fellowship, Racial and Ethnic Minorities, SSSP. 2022.

Session organizer and presider, "Qualitative Methodology." ASA annual meeting. 2022.

Committee member, Harry Braverman Student Paper Award. Labor Studies section, SSSP, 2021.

Session presider, "Confronting Compounded Crises." Labor Studies section, SSSP meeting, 2021.

Chair, Harry Braverman Student Paper Award. Labor Studies section, SSSP, 2020.

Session organizer. "The Role of Organizational Actors in Shaping Diversity and Inclusion." Organizations, Occupations, and Work section, ASA annual meeting, 2020.

Session organizer (with Dr. Kyla Walters), "Power Dynamics in the Workplace." Labor Studies section, SSSP annual meeting, 2019.

Reviewer (2017-present)

Academic Journals: *American Journal of Sociology*, *American Sociological Review*, *Social Forces*, *Social Problems*, *Work and Occupations*, *Gender & Society*, *Ethnic and Racial Studies*, *Research in the Sociology of Work*, *Journal of Ethnic and Migration Studies*, *Qualitative Sociology*, *Sociological Forum*, *Sociological Inquiry*, *Socius*, *Journal of Professions and Organization*, *Geography Compass*, and *Labor Studies*.

Book Manuscripts: *Oxford University Press*, *New York University Press*, *University of Georgia Press*, *University of Nevada Press*, *Routledge Geography & Tourism*, *University of North Carolina Press*.

Service to the Department & University (UNM)

Teaching Excellence Award Committee, 2026.

Elected Faculty Senator (2025-)

Truman Scholarship Committee, 2022-2024.

McNair Scholarship Mentor and Evaluator, 2018-2023.

Executive Committee, 2021-2023. Department of Sociology.

Equity and Inclusion Committee, 2020-2021. Department of Sociology.

Graduate Committee, 2025-2026, 2020-2021, 2019-2020. Department of Sociology.

Chair of Colloquium Committee, 2019-2020. Department of Sociology.

Colloquium Committee, 2018-2019. Department of Sociology.

PROFESSIONAL AFFILIATIONS

American Sociological Association. *Sections: Organizations, Occupations, and Work (OOW); Culture; Racial & Ethnic Minorities*

Society for the Study of Social Problems. *Sections: Labor Studies, Critical Racial and Ethnic Studies.* (Past member).

Latin American & Iberian Institute, University of New Mexico. Faculty Affiliate. (past member).

Eastern Sociological Society (past member).

MEDIA INTERVIEWS & COVERAGE

Interviewed by UNM Newsroom. “The Era of Tipping—Then and Now.” December 14, 2024.

<https://news.unm.edu/news/the-era-of-tipping-then-and-now>

Interviewed by UNM Newsroom. “Handcrafted Careers Takes on the Beer Crafting Industry.” October 20, 2024. <https://news.unm.edu/news/handcrafted-careers-takes-on-beer-crafting-industry>.

Campaign for the American Reader. “P.99: Eli Revelle Yano Wilson’s *Handcrafted Careers*”. 2024.

<https://americareads.blogspot.com/2024/10/pg-99-eli-revelle-yano-wilsons.html>.

Featured Author Interview. “Handcrafted Careers.” *New Books Network* podcast.

<https://newbooksnetwork.com/handcrafted-careers>.

Interviewed by the *New York Times Magazine* for piece on behind-the-scenes workplace norms in high-end restaurants. March 2024.

Interviewed and featured in article by *Virginia Mercury*, “A Military-themed Brewery Sparks a Fight in a Military City.” 12/4/2023. <https://virginiamercury.com/2023/12/04/a-military-themed-brewery-sparks-a-fight-in-a-virginia-military-city/>.

Interviewed by the *Christian Science Monitor* for story “Why ‘Out of Control’ Tipping Persists—for Now.” 9/20/23. <https://www.csmonitor.com/Business/2023/0920/Why-out-of-control-tipping-persists-for-now>.

Interviewed by *KCRW* (NPR affiliate in Los Angeles) for story, "In Era of 'Tipflation,' How Much Gratuity to Give and When?" 4/26/23. <https://www.kcrw.com/news/shows/greater-la/outdoor-dining/tipping>.

Interviewed by *Santa Fe New Mexican* on Immigrant workers' wage theft on 8/16/22.

Interviewed by *The Counter* for article, "Food service has been a notoriously difficult industry to unionize. Coffee shop workers have emerged as a potential bright spot." *The Counter*. 10/28/21. <https://thecounter.org/coffeeshops-starbucks-union-buffalo-nlrb-minimum-wage/>.

Featured Interviewee. New Mexico PBS. "Front of the House, Back of the House." Aired July 23, 2021. <https://www.newmexicopbs.org/productions/newmexicoinfocus/front-of-the-house-back-of-the-house/>.

Featured Guest, *Ethnographic Marginalia* podcast. New Books Network. February 12, 2021. <https://newbooksnetwork.com/front-of-the-house-back-of-the-house-1>.

Interviewed for *CNBC* article, "Covid pandemic made low-wage workers essential, but hard-earned gains are fleeting." 10/23/20. <https://www.cnbc.com/2020/12/22/the-pandemic-made-low-wage-workers-essential-can-they-hold-onto-those-gains.html>.

Interviewed for sociology podcast *The Annex*, hosted by Ellen Meiser and Nga Than, with spotlight on upcoming book, *Front of the House, Back of the House*. Released 10/19/20. <https://queenspodcastlab.org/podcast/inequality-in-the-restaurant-industry/>.

Interviewed for *Marketplace* (NPR) episode on restaurant labor shortage during the pandemic. Episode aired 8/27/20. <https://www.npr.org/podcasts/381444600/marketplace>.

Interviewed for *Consumer Reports* article, "DoorDash, Grubhub, Postmates, and UberEats: How Food Delivery Services Perform." 5/21/20. <https://www.consumerreports.org/food-delivery-services/food-delivery-services-apps-review/>